

**EMERGENCY/USEFUL INFORMATION
PRODUCED FOR PARISHIONERS BY KING'S STANLEY PARISH COUNCIL**

Gloucestershire County Council is responsible for co-ordinating an emergency response service with the County's 6 District/Borough Councils & other service organisations. Information available on <http://www.gloucestershire.gov.uk/index.cfm?articleid=3315>

www.gloucestershire.gov.uk/emergencymanagement [UK Resilience](#)

Telephone GCC on 01452 425000 (switchboard & ask for the service you require).

KEEP HANDY AT HOME:

- An analogue corded telephone as digital cordless phones do not work during power cuts
- A wind-up mobile phone charger
- Torch with Batteries (not rechargeable ones) wind-up torches now available!
- Spare non-rechargeable batteries
- Candles/matches/lighter (where YOU can remember/easily reach but away from children)
- Battery operated Radio (and Clock)
- Foil Blanket, Fleece Socks, Scarves, Hats, Fleece blanket etc - warm clothes!
- Reusable Hand Warmer
- Gas Cooker/Hotplate to make hot drinks, warm food or re-charge reusable hand warmer!
- Bottled Water (check use-by date)
- Non perishable food items (including energy or cereal bars)
- First Aid Kit + essential prescription medicines/repeat prescription forms
- Wash kit & essential toiletries (eg loo rolls, wet wipes)
- Children's essentials (milk, baby food, sterilised bottles, nappies & bags, wipes....)
- YOUR LOCAL GAS/ELECTRICITY/INSURANCE/COUNCIL EMERGENCY NUMBERS
- LOCAL RADIO FREQUENCY NUMBERS
- Insurance & other important documents
- Camera to record damage for insurance purposes
- Emergency Cash (not too much!)
- Flood kit additions: Wellington boots, waterproof clothing, rubber gloves)
- **Don't forget to check that any elderly folk living nearby are alright and have everything they need.**
- Check that vulnerable persons you know/care about living at home have a "Message in a Bottle": a scheme administered by Community Safety at Stroud District Council whereby bottles containing personal information are stored in the fridge where the emergency services know to look in the event they need to.
- Could you heat, light & have hot water at home during a prolonged power failure?
- Could you cope in an emergency?
- **HAVE A PLAN**

| ORGANISATION | USEFUL WEBSITES | TELEPHONE | RADIO STATIONS |
|-------------------------------|--|--|----------------|
| <u>GCC</u> | www.gloucestershire.gov.uk | 01452 425000 switchboard | |
| GCC Environment Department | | Helpline 01452 425500 Out of Hours Emergencies 0845 6677788 (5pm to 9am only) | |
| STROUD DISTRICT COUNCIL | www.stroud.gov.uk information@stroud.gov.uk 01453 754447 | Emergency Only 24 hrs 01452 532467 All other times 01453 766321 | |
| KING'S STANLEY PARISH COUNCIL | www.kspc.org.uk | 01453 825660 Clerk. | |
| POLICE | www.gloucestershire.police.uk callcentre@gloucestershire.police.uk | EMERGENCIES 999 0845 090 1234 all other calls | |

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| Government Home Office | http://www.homeoffice.gov.uk/terrorism/index.html | INFORMATION/ADVICE ON TERRORISM | |
| BBC LOCAL RADIO | www.bbc.co.uk/gloucestershire | 01452 308585 | BBC Radio Glos 104.7, 95.0, 95.8 FM & 1413 AM |
| | | 01452 572 400 | Severn Sound 102.4, 103 FM & 774 AM |
| | | Action desk: 0845 900 7 955 | BBC Radio Bristol 95.5, 94.9, 104.6 FM & 1548 AM |
| | | | BBC Hereford & Worcester 104.0, 104.6, 94.7 FM & 738 AM |
| | | | Wyvern FM 96.7, 102.8 FM |
| | | | BBC Radio Wiltshire 103.6, 104.3, 103.5, 104.9 FM |
| ELECTRICITY | | 08457 331 331 (GPU Power UK was MEB) if there is a power cut | |
| ELECTRICITY | Central Networks Power Loss | 0800 3281111 | |
| GAS | | 0800 111 999 if you smell gas | |
| WATER | | Water leak-line & public sewers: 0800 783 4444 Severn Trent Water | |
| ENVIRONMENT AGENCY | www.environment-agency.gov.uk/subjects/flood/floodwarning | 24hr Floodline 0845 988 1188 | |
| ENVIRONMENT AGENCY | www.environment-agency.gov.uk | EMERGENCY HOTLINE to report issues re rivers, eg pollution 0800 807 060 | |
| SARA - Severn Area Rescue Association - only applicable to some parishes | www.sara-rescue.org.uk | 0870 060 2001 | |
| STROUD GENERAL HOSPITAL | HOSPITAL WITH A&E | 01453 562200 | |
| GLOUCESTERSHIRE ROYAL HOSPITAL | HOSPITAL WITH A&E | 01452 394518 / 394324 | |
| CHELTENHAM GENERAL HOSPITAL | HOSPITAL WITH A&E | 01242 273052 | |
| CIRENCESTER HOSPITAL | HOSPITAL WITH A&E | 01285 884582 / 884603 | |
| NHS Direct | | 0845 46 47 | |

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| Guide Free confidential information | www.guide-information.org.uk | 0800 444000 confidential health, social care & disability information for Gloucestershire people | |
| PALS Patient Advice & Liaison Services | www.palsglos.org.uk | 08000 151548 support & confidential advice to patients, families & carers | Helps to resolve problems & concerns quickly |
| Domestic Violence Helpline | | 0870 599 5443 | |
| Victim Supportline | | 0845 30 30 900 | |
| NSPCC | | 0800 800 500 Child Protection Helpline | |
| Childine | | 0800 1111 | |
| Samaritans | www.samaritans.org | 0845 790 9090 | |
| National Drugs Helpline | talktofrank.com | 0800 776600 | |
| Drinkline | | 0800 917 8282 | |
| Social Services Helpline | | 01453 760500 | |
| Malicious telephone calls | | Call 150 (if you have a BT line) or Advice Line 0808 1000 777 | |
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| RSPCA | | 0870 5555 999 Cruelty Hotline | |
| Gloucestershire Wildlife Rescue Centre | | 01452 700038 | |
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| GLOUCESTERSHIRE COUNTY COUNCIL | www.gloucestershire.gov.uk | 08000 514 514 Report potholes or other road & pavement problems | |
| Abandoned vehicles | www.stroud.gov.uk | Report abandoned vehicles via SDC website or 0800 180 4140 Arson Task Force | |
| Noise/Smoke/Smells | www.stroud.gov.uk | Report/discuss issues with SDCs Environment Protection Officer 754485 | |
| Dog Fouling Issues | www.stroud.gov.uk | SDC Dog Warden 754491 | |
| ANIMAL WELFARE ISSUES | www.stroud.gov.uk | SDC Animal Welfare Officer 754497 | |
| PUBLIC RIGHTS OF WAY | www.gloucestershire.gov.uk | GCCs Public Rights of Way Officer 01452 425727 | |
| STREET LIGHT FAULTY? | www.gloucestershire.gov.uk/streetlighting | Report faults on 0800 252 382 give accurate location information | |
| Gloucestershire Community Foundation: | www.gloucestershirecommunityfoundation.co.uk | 01452 656 385 | |
| Village Agents in Gloucestershire | www.gloucestershire.gov.uk/villageagents | 01452 426 868 | |

